Graduating Student Opinion Survey - 2001

Quick Facts Overview

Graduating students respond:

**The cost of attending Rutgers is reasonable**

- The percentage of graduating students who “Strongly Agree” that costs associated with attending Rutgers are reasonable has increased over the decade.
  
<table>
<thead>
<tr>
<th>Year</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>2001</td>
<td>47%</td>
</tr>
<tr>
<td>1997</td>
<td>30%</td>
</tr>
<tr>
<td>1992</td>
<td>21%</td>
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</tbody>
</table>

- The percentage in overall agreement that the cost of attending Rutgers is reasonable has also increased.
  
<table>
<thead>
<tr>
<th>Year</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>2001</td>
<td>92%</td>
</tr>
<tr>
<td>1997</td>
<td>86%</td>
</tr>
<tr>
<td>1992</td>
<td>77%</td>
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</tbody>
</table>

**Rutgers has high quality academic programs**

- The percentage of graduating students who “Strongly Agree” that Rutgers has high quality academic programs has maintained the increase achieved between 1992 and 1997.
  
<table>
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</tr>
</thead>
<tbody>
<tr>
<td>2001</td>
<td>36%</td>
</tr>
<tr>
<td>1997</td>
<td>36%</td>
</tr>
<tr>
<td>1992</td>
<td>27%</td>
</tr>
</tbody>
</table>

- The percentage who generally agree that Rutgers has high quality academic programs also has maintained the high level indicated over the last decade.
  
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</table>
Diversity is important

- Many 2001 graduates “Strongly Agree” that:
  - It is important for Rutgers to provide a multicultural environment (50% compared to 40% in 1997 and 36% in 1992).
  - Rutgers promotes respect for diversity (37%).
  - Minorities receive equal treatment in the classroom (37%) as do men and women (36%).

- However, students are less positive about other areas of student life at Rutgers.
  - 83% agree that many Rutgers students use alcohol or drugs.
  - 60% agree that many students are more interested in having fun than studying.
  - 44% believe cheating is a widespread problem at Rutgers.

Career goals remain important to students

- In 1997, two-thirds of graduates cited the following career goals as important: discovering career interests; improving knowledge, technical skills, and/or competence in work related areas; formulating long-term career plans; and improving chances for a good job.

- In 2001, one-third or more credited Rutgers as being “Very Helpful” in achieving these same goals.

- In 2001, many students listed “improved chances of getting a good job” as one of their top three goals (students graduating from MGSA were the exception to this tendency).

Rutgers receives high marks for helping 2001 graduating students achieve their academic goals with three-fourths or more indicating that Rutgers was “Very Helpful” or “Moderately Helpful” in achieving the following goals:

- 95% increased knowledge in an academic field
- 87% improved ability for critical thinking
- 86% gained a general education and appreciation of ideas
- 83% increased communication skills
- 81% learned more about personal interests
- 77% pursued a personal interest or developed a talent
- 76% became a more cultured person

**Social and cultural participation goals are important to students**
- 51% agreed in 1992 that meeting people and making friends is important and 67% stressed the importance of this goal in 1997.
- In 2001, 78% indicate that Rutgers was “Very Helpful” or “Moderately Helpful” when it comes to meeting people and making friends.
- In 2001, 95% agree that Rutgers has many activities and organizations for students.

**Academic advising needs improvement**
- Although improving, there still is room for improvement in academic advising.
- In 2001, 63% are satisfied with academic advising compared to 59% in 1997 and 54% in 1992.

**Administrative and computing services receive high marks**
- Systems geared for students receiving the highest levels of satisfaction include:
  - Online grades, transcripts, and class schedules (98%)
  - Online schedule of classes (98%)
  - Web course registration (96%)
  - Rutgers website/homepage (95%)
  - Online Syllabi for classes (90%)
- 81% indicate that Rutgers computing facilities have improved since they have been enrolled.
Bookstores, housing, dining services, and parking are areas that require improvement

- The satisfaction level for these services has declined over the decade.

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<tr>
<th></th>
<th>2001</th>
<th>1997</th>
<th>1992</th>
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<tbody>
<tr>
<td>Bookstores</td>
<td>76%</td>
<td>82%</td>
<td>85%</td>
</tr>
<tr>
<td>Housing</td>
<td>66%</td>
<td>72%</td>
<td>78%</td>
</tr>
<tr>
<td>Dining Services</td>
<td>56%</td>
<td>56%</td>
<td>67%</td>
</tr>
<tr>
<td>Parking</td>
<td>16%</td>
<td>24%</td>
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