



RUTGERS
THE STATE UNIVERSITY
OF NEW JERSEY

Office of Institutional Research & Academic Planning <http://oirap.rutgers.edu/>
Geology Hall, First Floor
Rutgers, The State University of New Jersey
85 Somerset Street
New Brunswick, NJ 08901-1281

Research: 848-932-7305
Planning: 848-932-7956
Fax: 732-932-1268

Using the Student Experience in the Research University to Gain Insight into Why Students Leave Rutgers Before Graduating

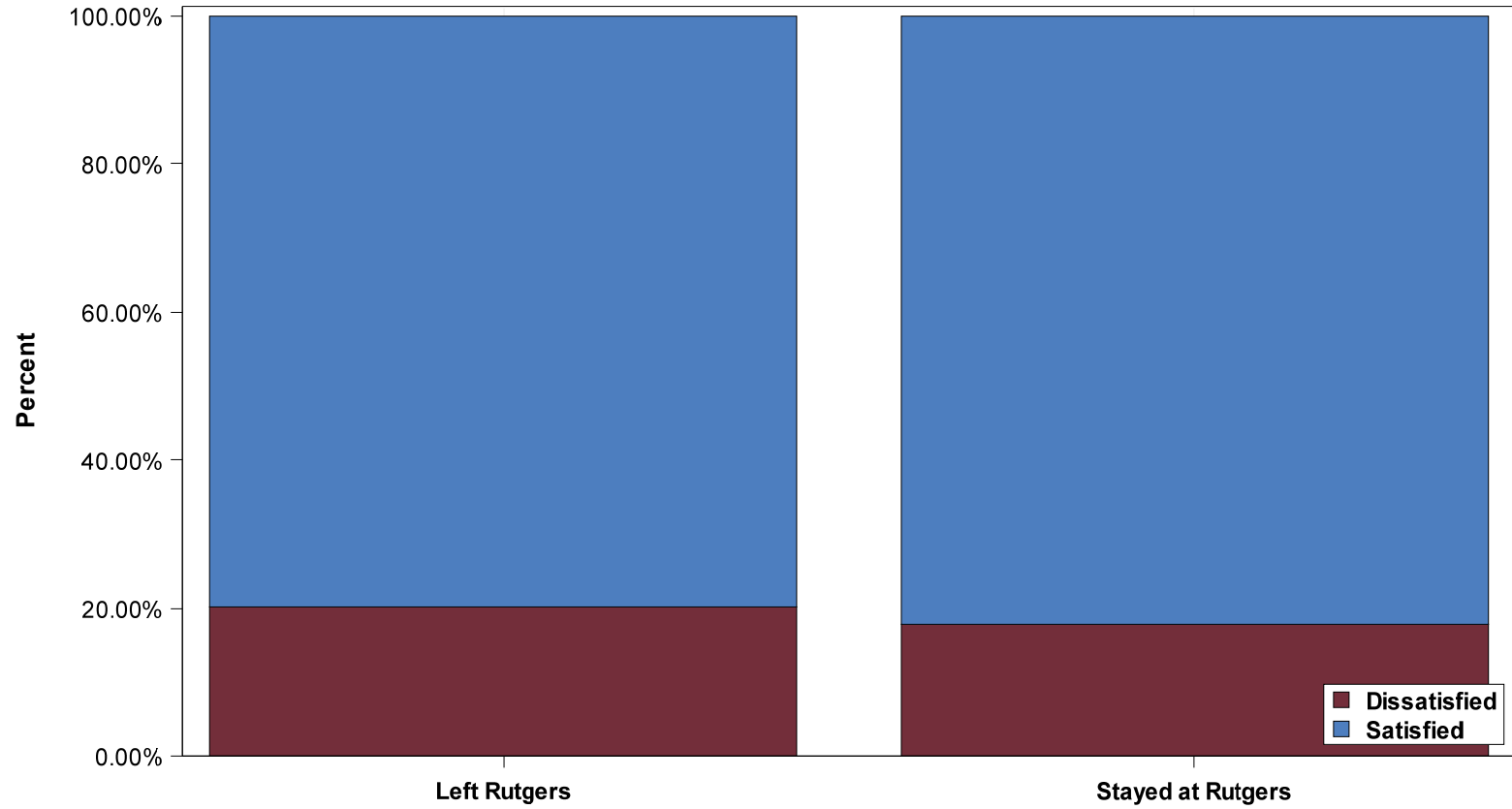
The SERU (Student Experience at the Research Institution) survey has been an important tool for assessing student satisfaction, academic work effort and use of time, self-assessment of current skills and of gains in skills, student engagement and disengagement, scholarship development, and campus climate. Answers to questions about these broad concerns provide critical insights into the behaviors, activities, motivations, and learning patterns of Rutgers undergraduate students.

While the response of undergraduates to the SERU survey come from students who are currently enrolled at Rutgers-Newark during the time the survey was administered, some of these students subsequently left the university without graduating after participating in the SERU survey. The responses of those students who left Rutgers-Newark can be compared to students who remain enrolled at Rutgers-Newark to determine what differences, if any, exist between these two groups of students. SERU data was collected from 2016-2017 to help better understand what aspects of the student experience may lead students to leave Rutgers-Newark. What follows is a series of tables and graphs that investigate these differences and to ascertain some of the reasons why students leave Rutgers-Newark before successfully completing their undergraduate academic careers.

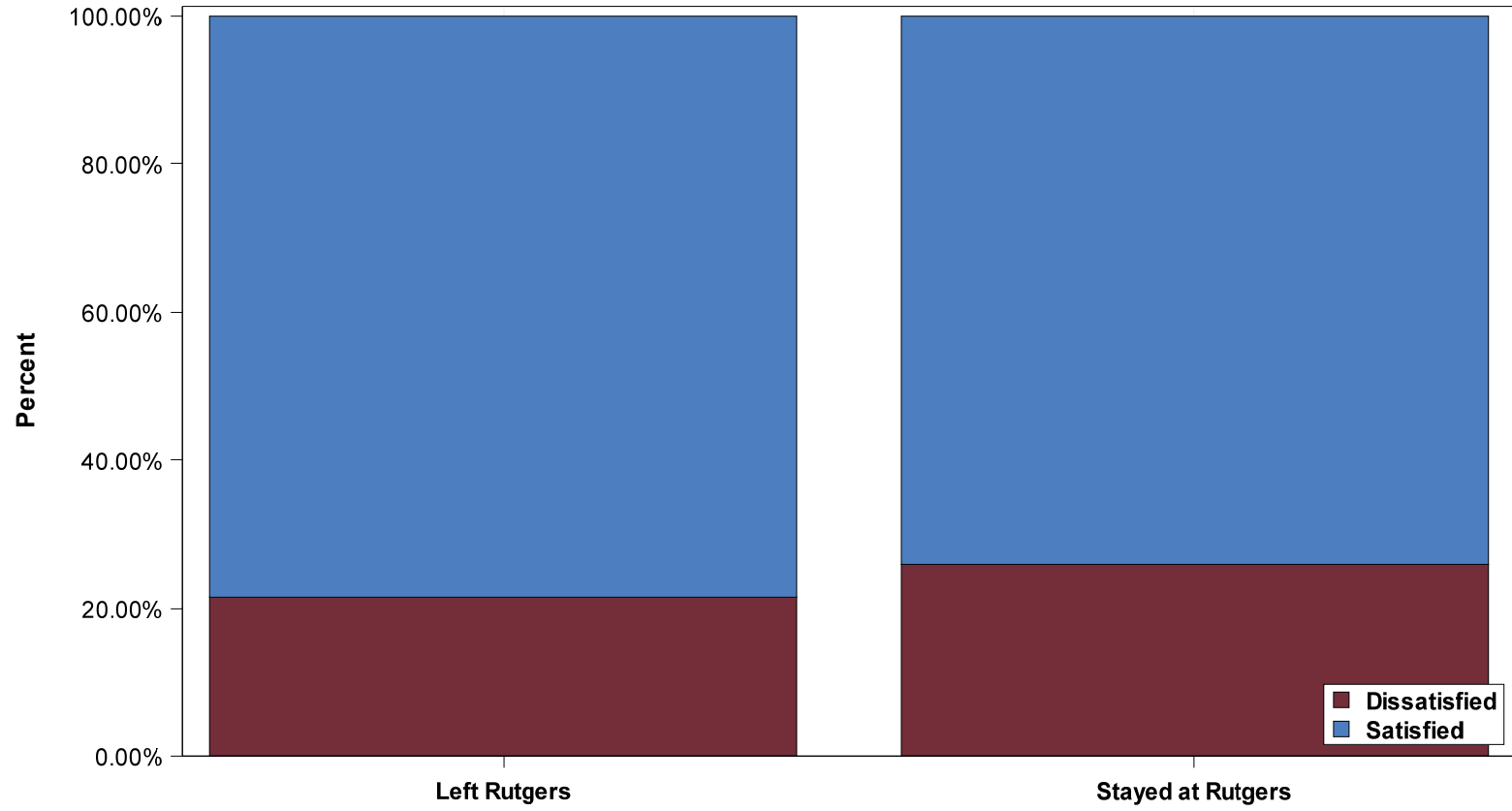
Satisfaction
Rutgers-Newark

			<i>N</i>	<i>Percent</i>
Satisfaction with academic experience	Left Rutgers	Dissatisfied	32	20.13%
	Left Rutgers	Satisfied	127	79.87%
	Stayed at Rutgers	Dissatisfied	336	17.85%
	Stayed at Rutgers	Satisfied	1,546	82.15%
Satisfaction with social experience	Left Rutgers	Dissatisfied	34	21.38%
	Left Rutgers	Satisfied	125	78.62%
	Stayed at Rutgers	Dissatisfied	490	25.98%
	Stayed at Rutgers	Satisfied	1,396	74.02%
Satisfaction with value of education for price paid	Left Rutgers	Dissatisfied	35	22.01%
	Left Rutgers	Satisfied	124	77.99%
	Stayed at Rutgers	Dissatisfied	486	25.80%
	Stayed at Rutgers	Satisfied	1,398	74.20%

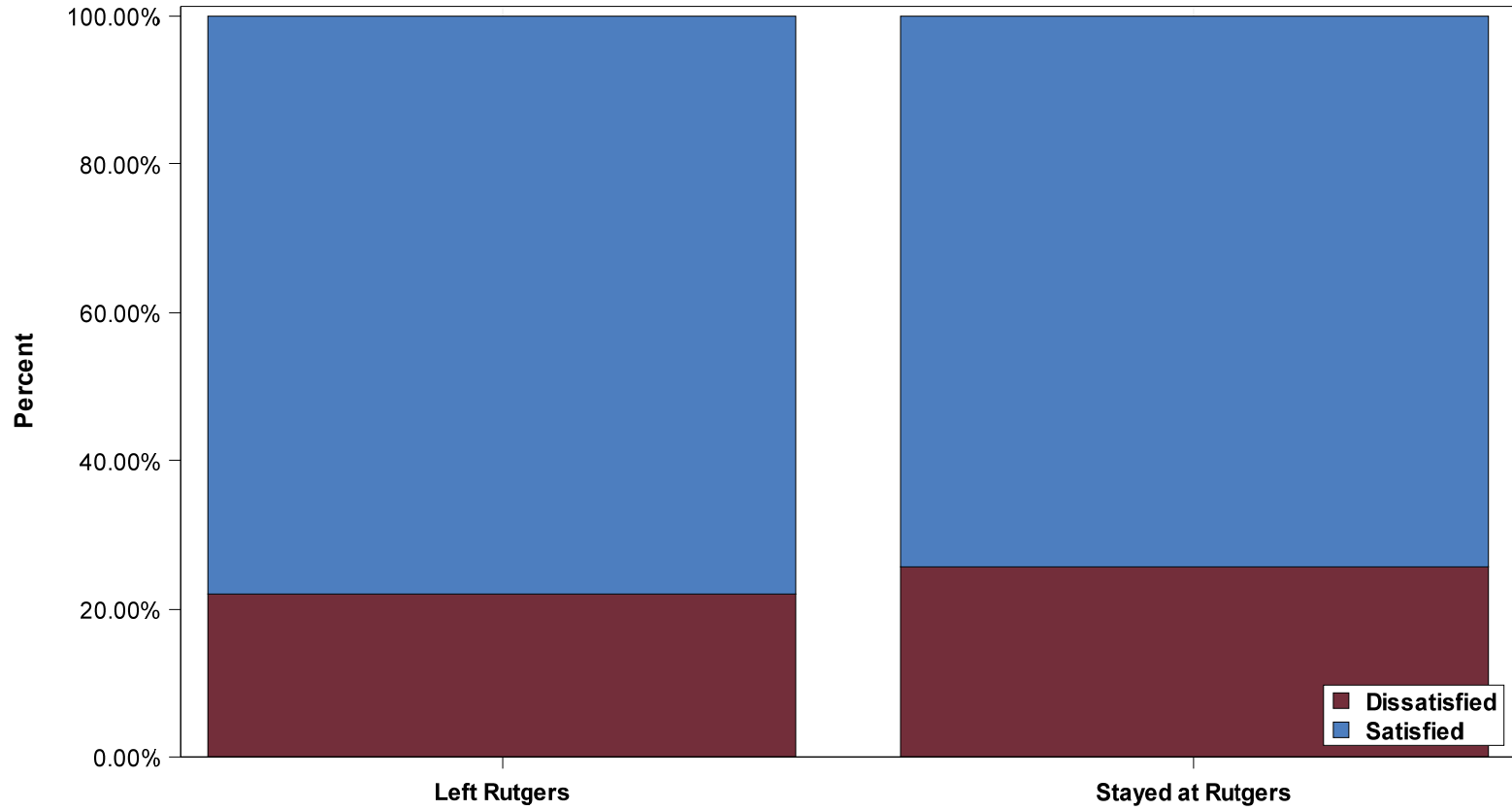
Satisfaction of Academic Experience
Rutgers-Newark



Satisfaction of Social Experience
Rutgers-Newark



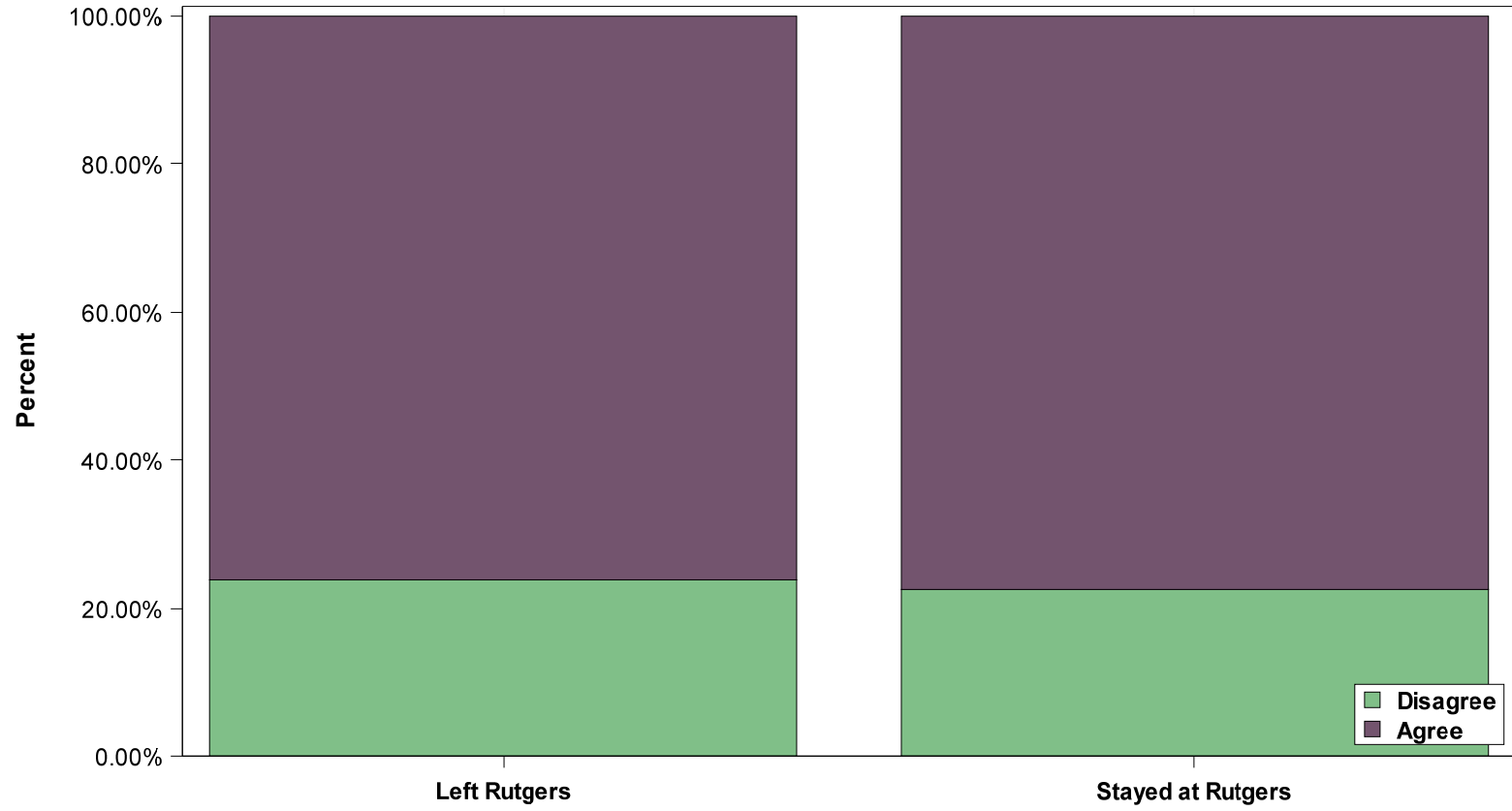
Satisfaction with Value of Education for Price Paid
Rutgers-Newark



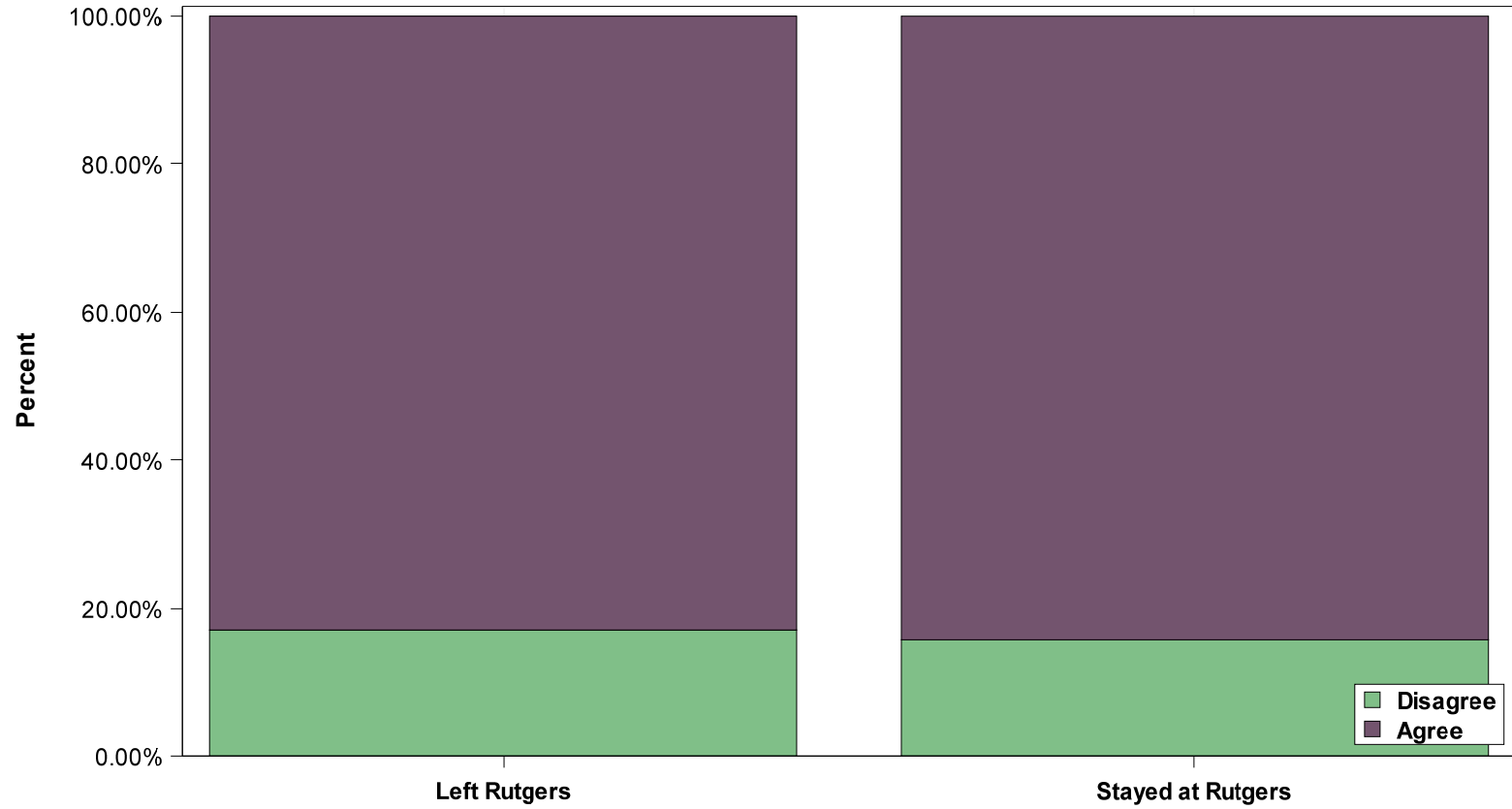
***Sense of Belonging and Feeling Valued
Rutgers-Newark***

			<i>N</i>	<i>Percent</i>
I feel valued as an individual at Rutgers	Left Rutgers	Disagree	38	23.90%
	Left Rutgers	Agree	121	76.10%
	Stayed at Rutgers	Disagree	424	22.47%
	Stayed at Rutgers	Agree	1,463	77.53%
I feel I belong at Rutgers	Left Rutgers	Disagree	27	17.09%
	Left Rutgers	Agree	131	82.91%
	Stayed at Rutgers	Disagree	295	15.66%
	Stayed at Rutgers	Agree	1,589	84.34%
Knowing what I know now I would still choose to enroll at Rutgers	Left Rutgers	Disagree	28	17.61%
	Left Rutgers	Agree	131	82.39%
	Stayed at Rutgers	Disagree	309	16.38%
	Stayed at Rutgers	Agree	1,577	83.62%

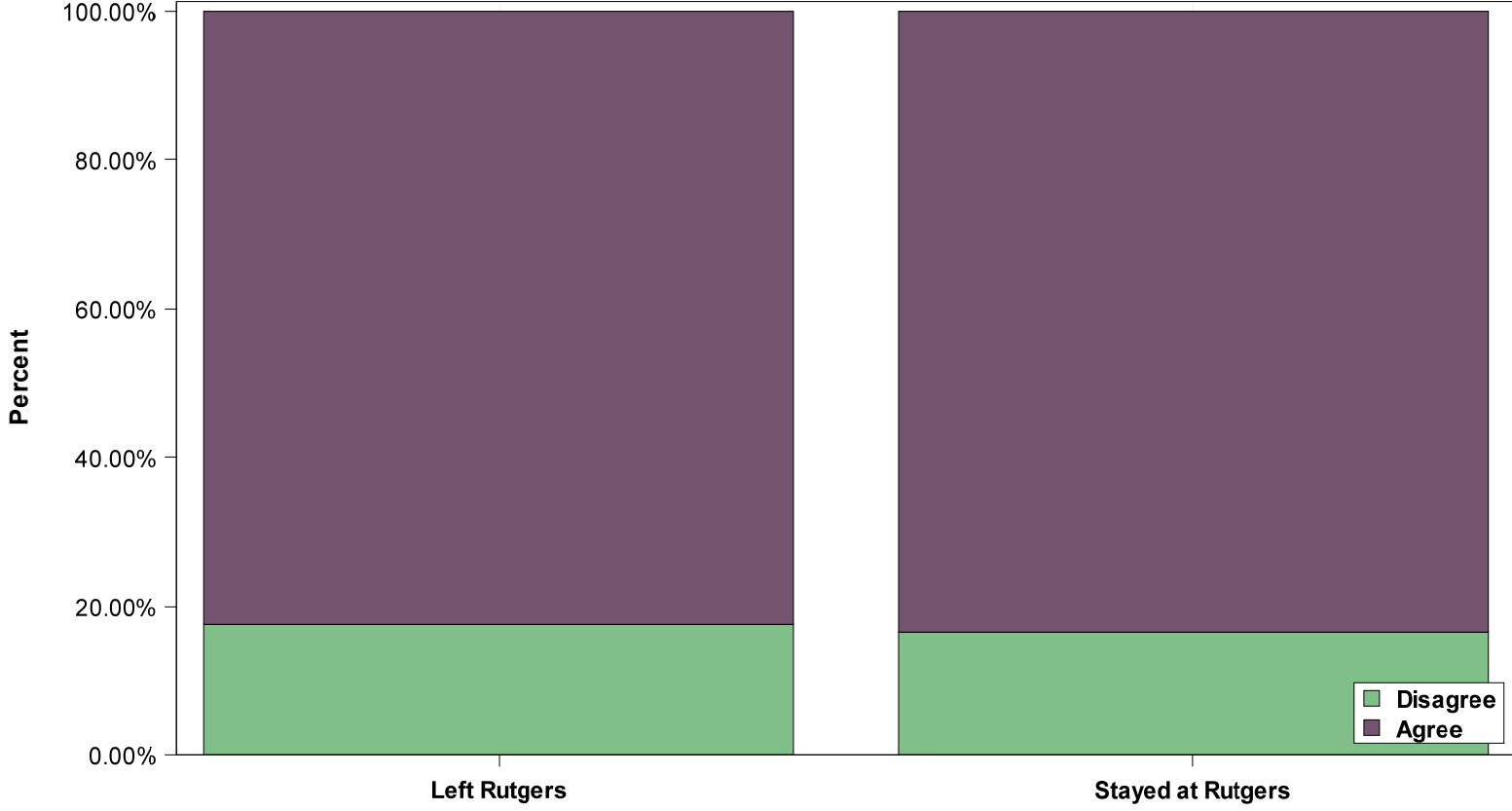
I Feel Valued as an Individual at this Campus
Rutgers-Newark



I Feel that I Belong at Rutgers
Rutgers-Newark



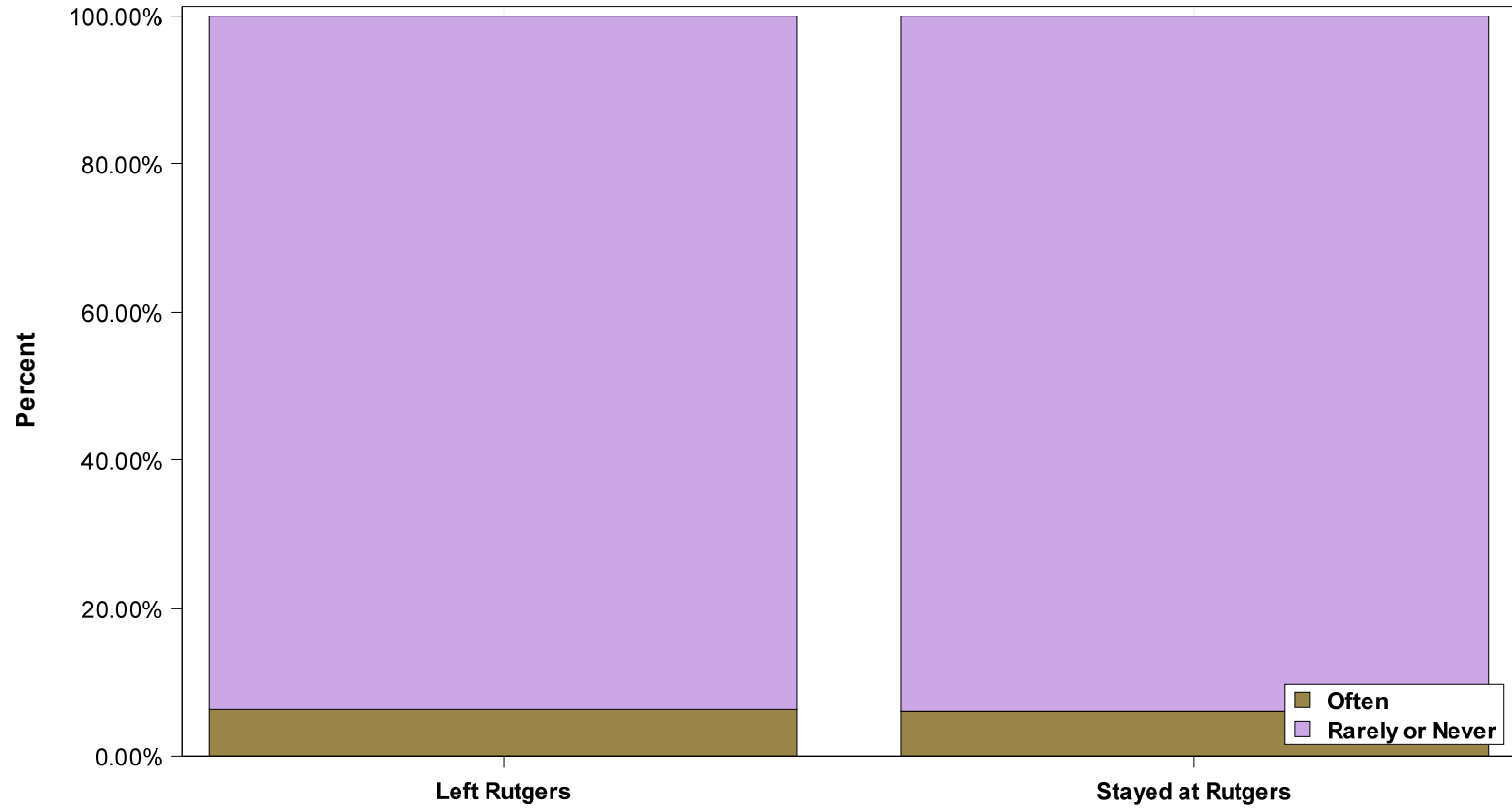
Knowing What I Know Now, I Would Choose to Enroll at Rutgers
Rutgers-Newark



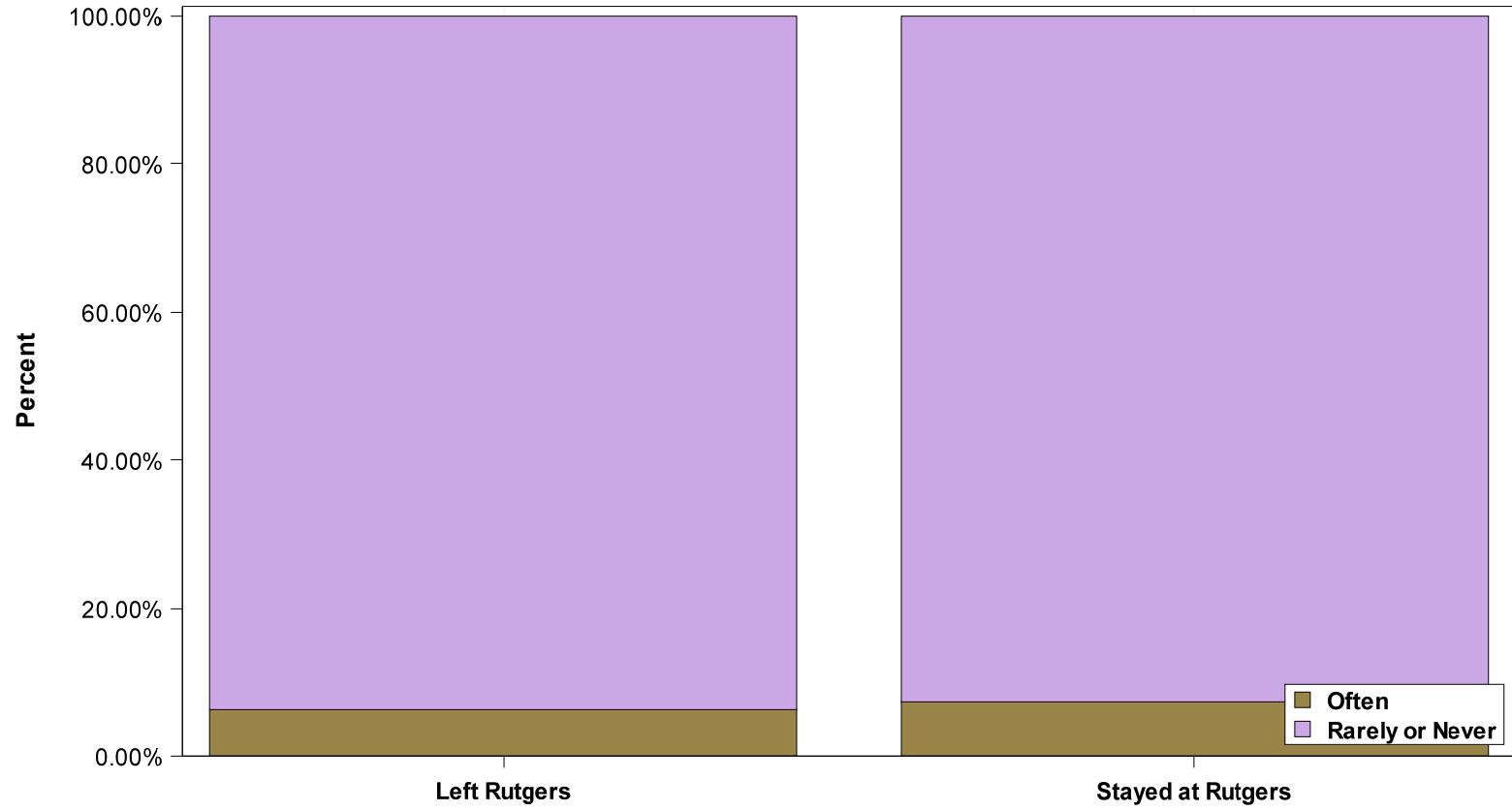
***Disengagement
Rutgers-Newark***

			<i>N</i>	<i>Percent</i>
Turned in a course assignment late	Left Rutgers	Often	12	6.38%
	Left Rutgers	Rarely or Never	176	93.62%
	Stayed at Rutgers	Often	138	6.11%
	Stayed at Rutgers	Rarely or Never	2,119	93.89%
Skipped class	Left Rutgers	Often	12	6.42%
	Left Rutgers	Rarely or Never	175	93.58%
	Stayed at Rutgers	Often	167	7.46%
	Stayed at Rutgers	Rarely or Never	2,071	92.54%
Gone to class unprepared	Left Rutgers	Often	12	6.32%
	Left Rutgers	Rarely or Never	178	93.68%
	Stayed at Rutgers	Often	169	7.53%
	Stayed at Rutgers	Rarely or Never	2,076	92.47%

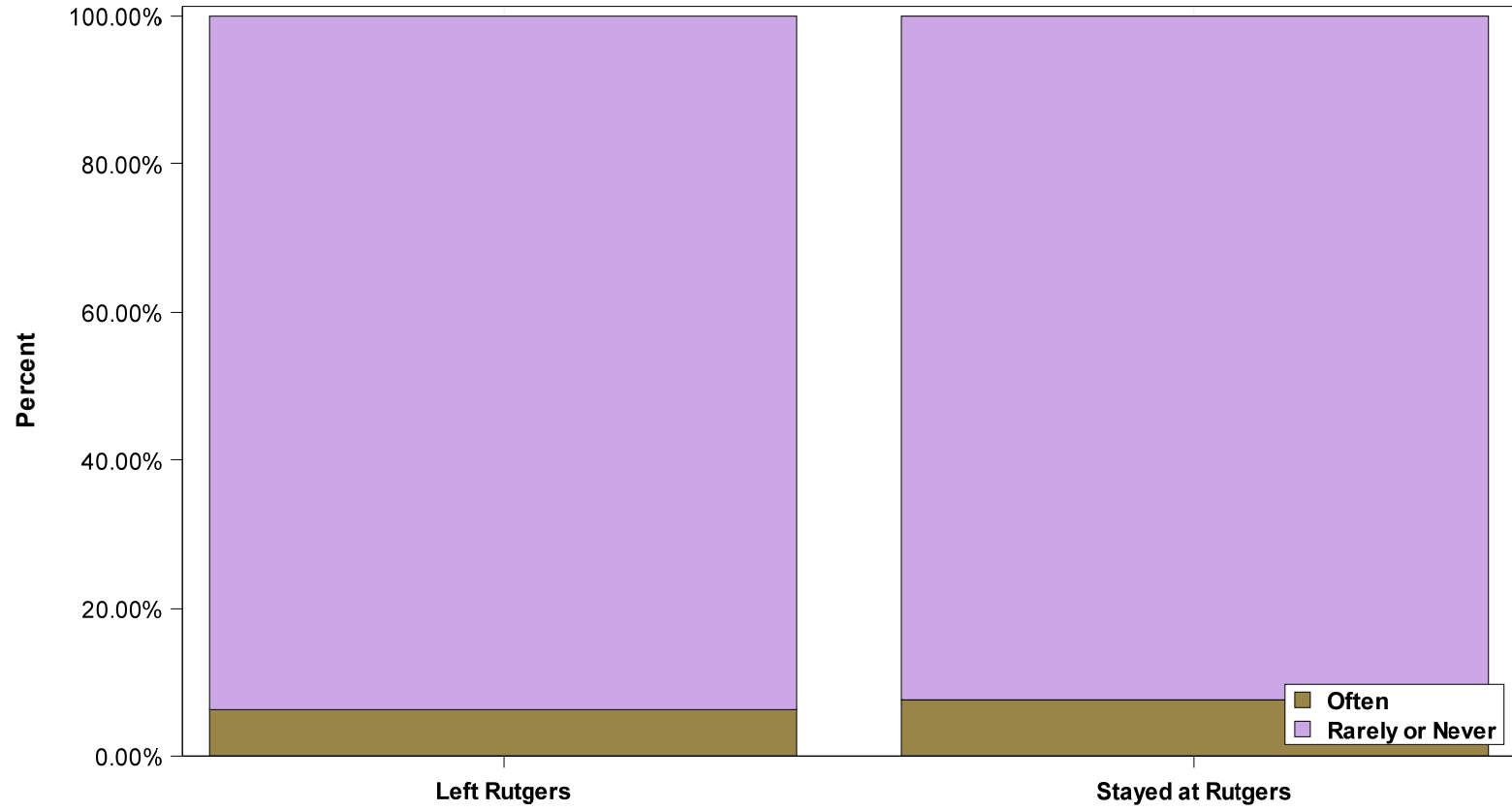
Turned in a course assignment late
Rutgers-Newark



Skipped Class
Rutgers-Newark



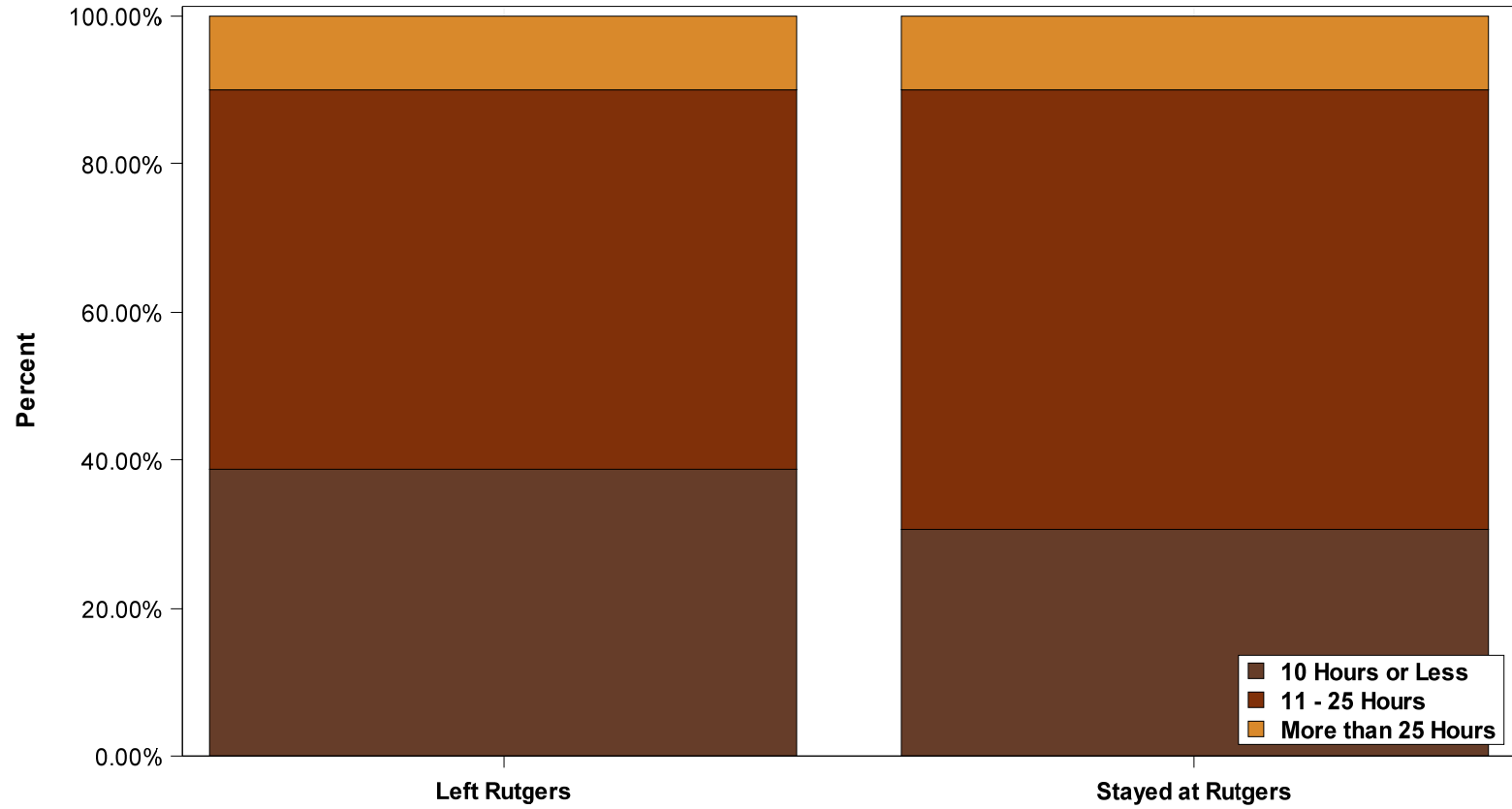
Gone to class unprepared
Rutgers-Newark



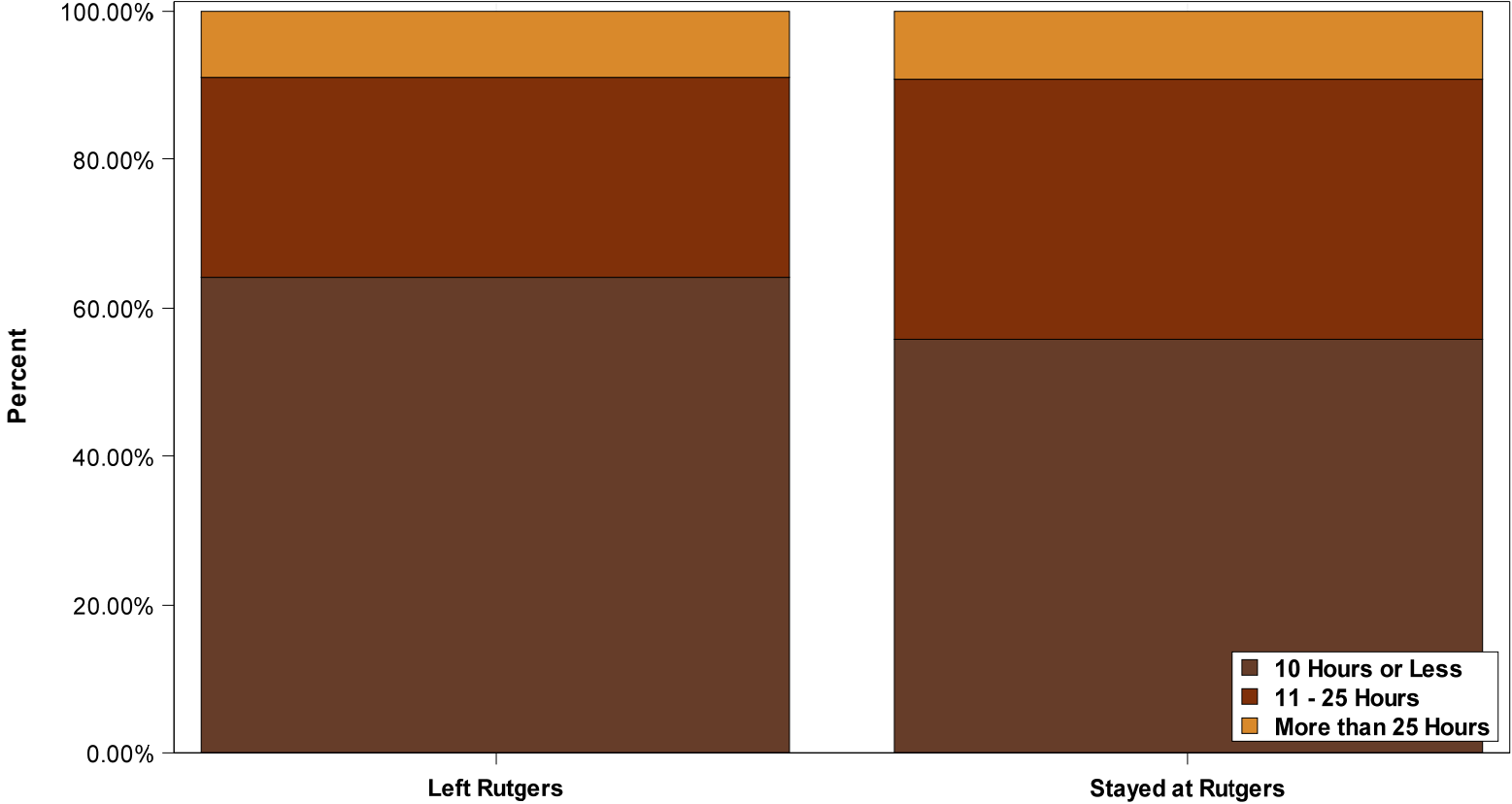
***Time Spent on Academic Activities
Rutgers-Newark***

			<i>N</i>	<i>Percent</i>
Hours per week spent attending classes discussion sections or labs	Left Rutgers	10 Hours or Less	70	38.67%
	Left Rutgers	11 - 25 Hours	93	51.38%
	Left Rutgers	More than 25 Hours	18	9.94%
	Stayed at Rutgers	10 Hours or Less	671	30.65%
	Stayed at Rutgers	11 - 25 Hours	1,300	59.39%
	Stayed at Rutgers	More than 25 Hours	218	9.96%
Hours per week spent studying and on other academic activities outside of class	Left Rutgers	10 Hours or Less	116	64.09%
	Left Rutgers	11 - 25 Hours	49	27.07%
	Left Rutgers	More than 25 Hours	16	8.84%
	Stayed at Rutgers	10 Hours or Less	1,210	55.63%
	Stayed at Rutgers	11 - 25 Hours	764	35.13%
	Stayed at Rutgers	More than 25 Hours	201	9.24%

Hours Per Week Spent Attending Classes, Discussion Sections, or Labs
Rutgers-Newark



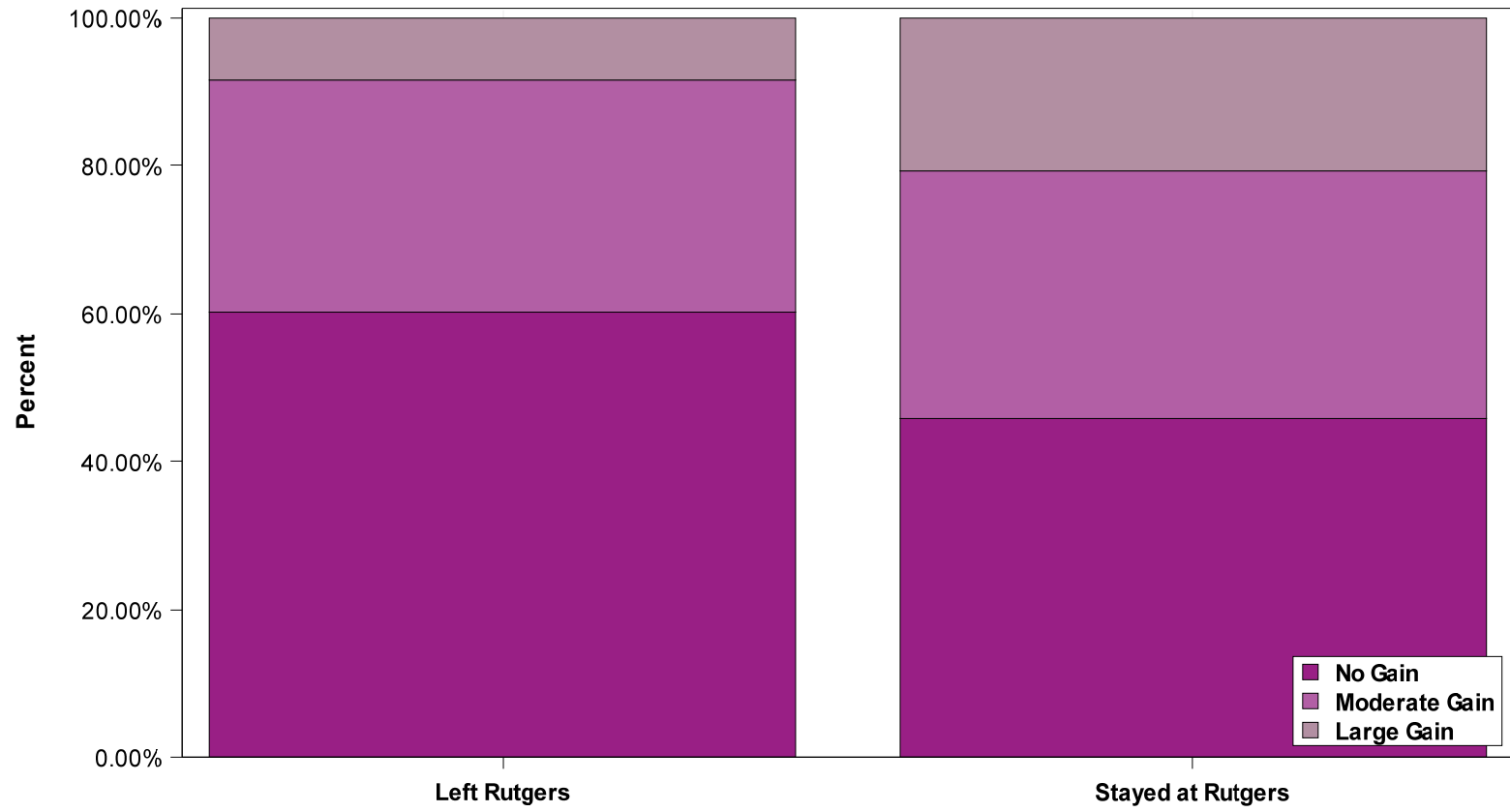
Hours Per Week Studying and Other Academic Activities Outside of Class
Rutgers-Newark



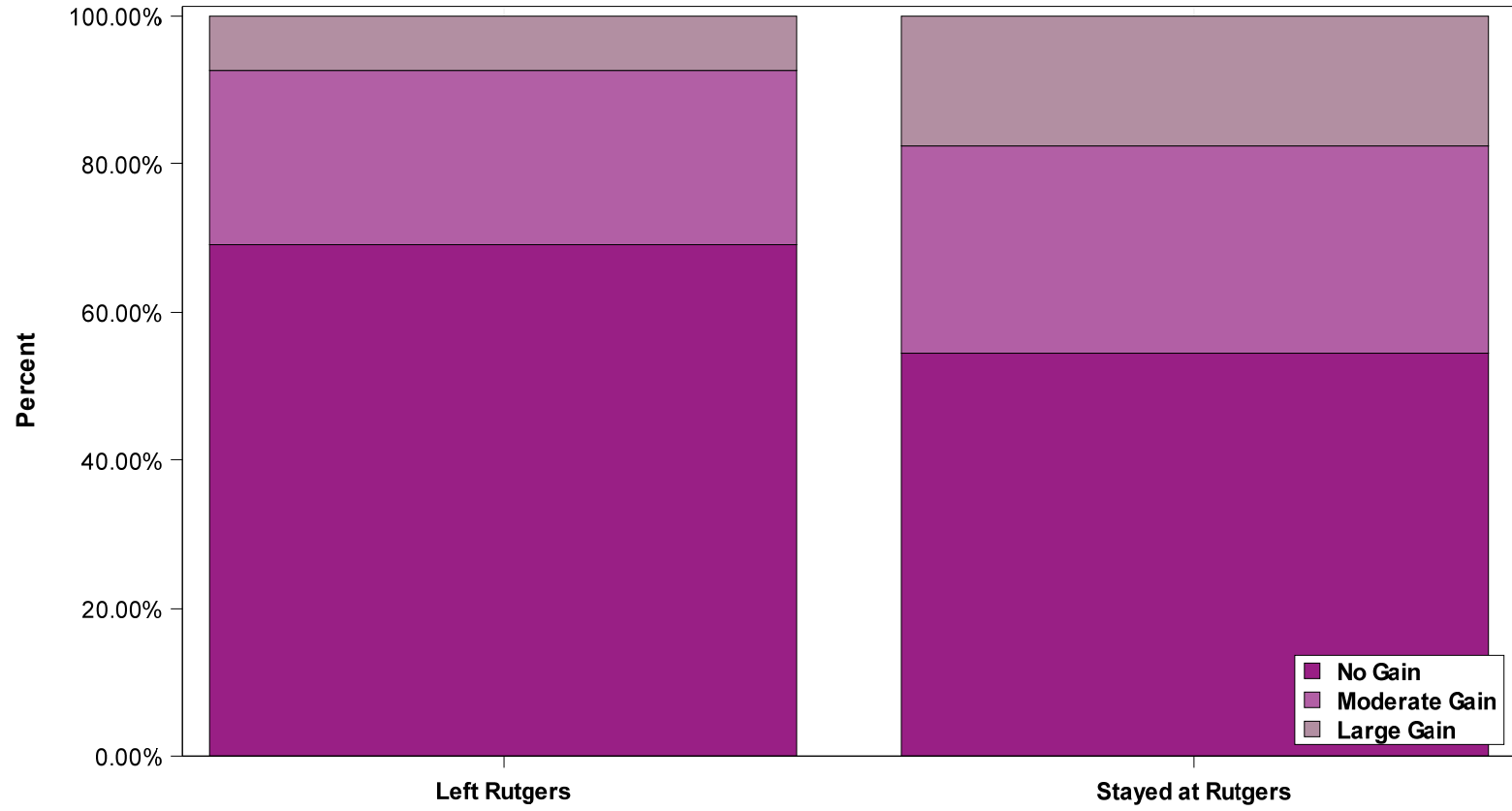
**Gains in Academic Activities
Rutgers-Newark**

			<i>N</i>	<i>Percent</i>
Gains in analytical and critical thinking skills	Left Rutgers	No Gain	121	60.20%
	Left Rutgers	Moderate Gain	63	31.34%
	Left Rutgers	Large Gain	17	8.46%
	Stayed at Rutgers	No Gain	1,079	45.86%
	Stayed at Rutgers	Moderate Gain	786	33.40%
	Stayed at Rutgers	Large Gain	488	20.74%
Gains in the ability to read and comprehend academic material	Left Rutgers	No Gain	139	69.15%
	Left Rutgers	Moderate Gain	47	23.38%
	Left Rutgers	Large Gain	15	7.46%
	Stayed at Rutgers	No Gain	1,284	54.57%
	Stayed at Rutgers	Moderate Gain	656	27.88%
	Stayed at Rutgers	Large Gain	413	17.55%
Gains in understanding field of study	Left Rutgers	No Gain	119	59.20%
	Left Rutgers	Moderate Gain	40	19.90%
	Left Rutgers	Large Gain	42	20.90%
	Stayed at Rutgers	No Gain	1,036	44.03%
	Stayed at Rutgers	Moderate Gain	541	22.99%
	Stayed at Rutgers	Large Gain	776	32.98%

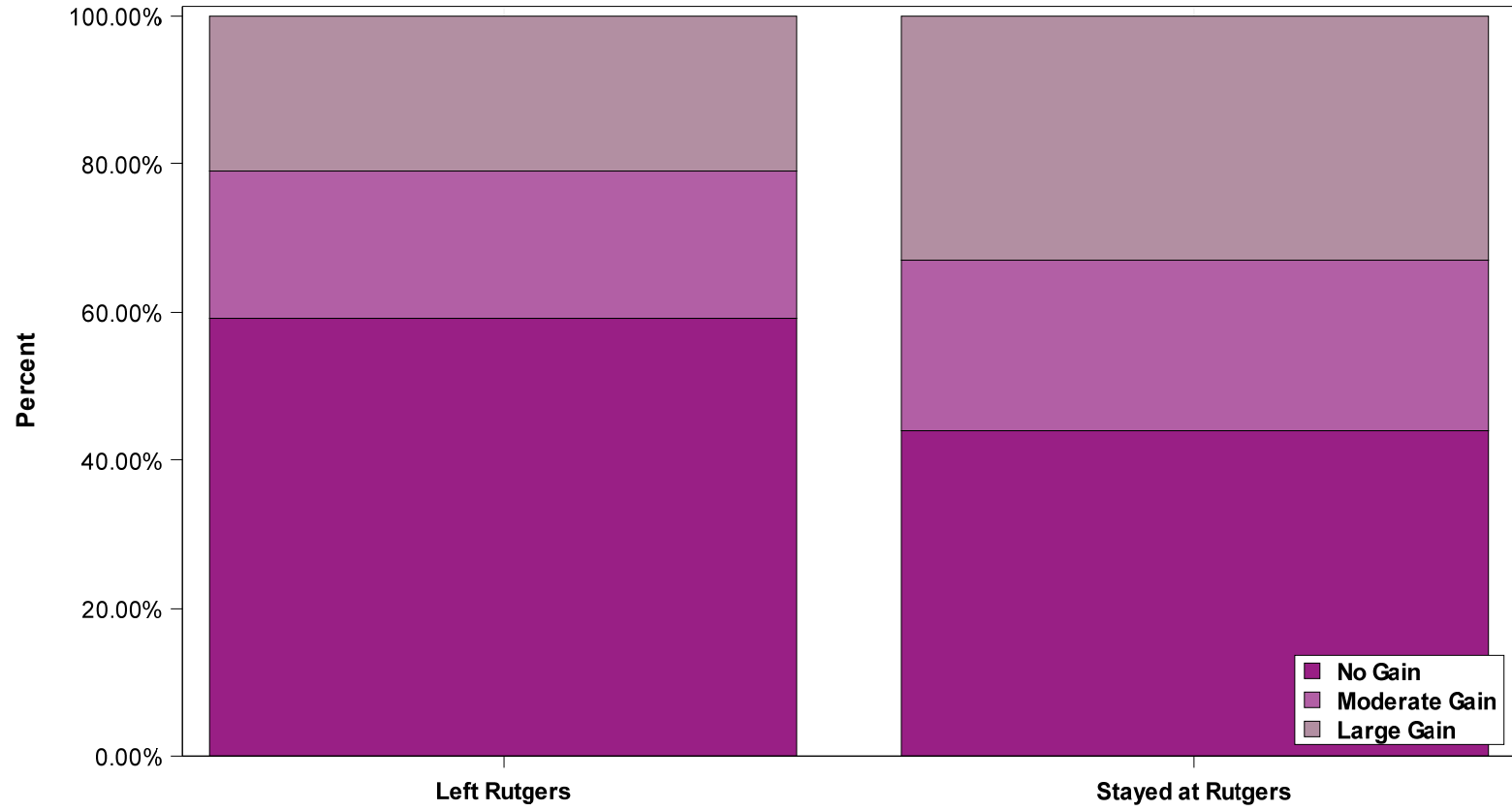
Gains in Critical and Analytical Thinking
Rutgers-Newark



Gains in Ability to Read and Comprehend Academic Material
Rutgers-Newark



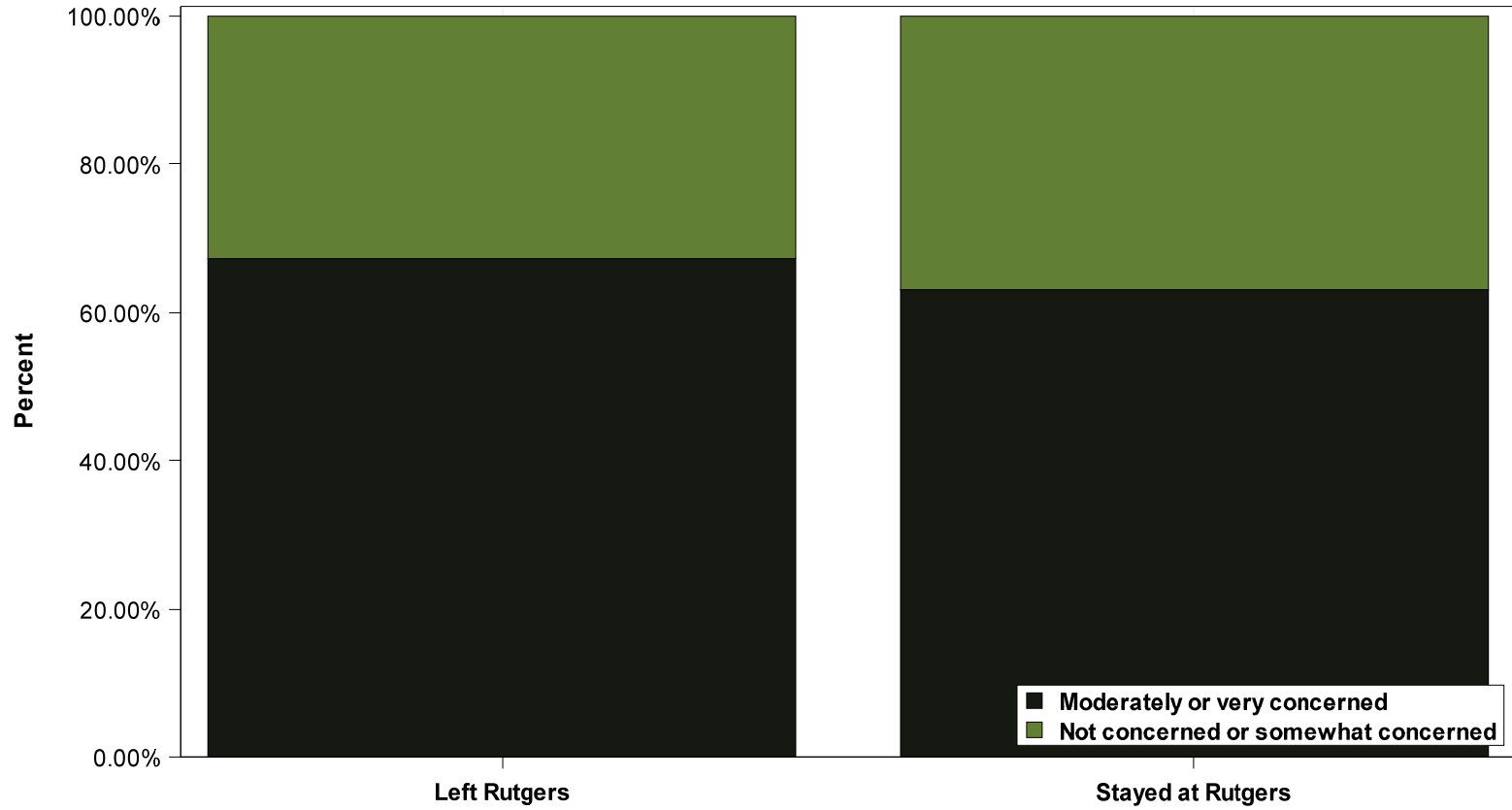
Gains in Understanding Field of Study
Rutgers-Newark



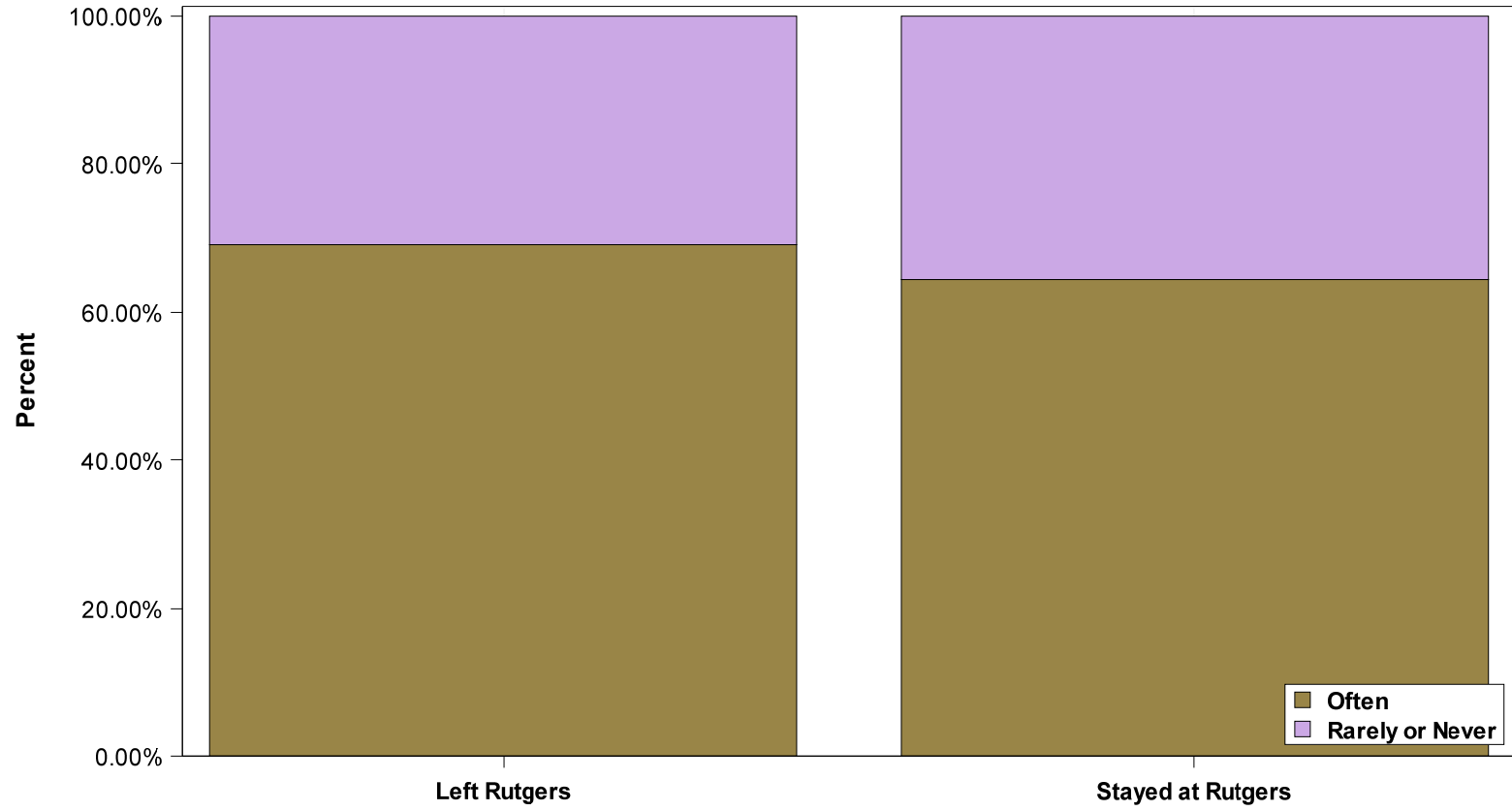
**Concerns about Debt
Rutgers-Newark**

			<i>N</i>	<i>Percent</i>
Level of concern about accumulated education debt	Left Rutgers	Moderately or very concerned	107	67.30%
	Left Rutgers	Not concerned or somewhat concerned	52	32.70%
	Stayed at Rutgers	Moderately or very concerned	1,188	63.19%
	Stayed at Rutgers	Not concerned or somewhat concerned	692	36.81%
Worried about my debt and financial circumstances	Left Rutgers	Often	109	68.99%
	Left Rutgers	Rarely or Never	49	31.01%
	Stayed at Rutgers	Often	1,206	64.29%
	Stayed at Rutgers	Rarely or Never	670	35.71%
Given grants and scholarships the total cost of attending Rutgers is manageable	Left Rutgers	Disagree	57	36.54%
	Left Rutgers	Agree	99	63.46%
	Stayed at Rutgers	Disagree	682	36.53%
	Stayed at Rutgers	Agree	1,185	63.47%

Level of Concern about Accumulated Education Debt
Rutgers-Newark



Worried about my Debt and Financial Circumstances
Rutgers-Newark



Given Grants and Scholarships the Total Cost of Attending Rutgers is Manageable
Rutgers-Newark

