

## President's Student Services Initiative

The administration helps build the academic excellence of Rutgers by serving students, faculty, and academic programs. We strive to serve students with competence and efficiency so that they can enjoy full and intellectually rich experiences of living and learning at Rutgers. My administration seeks to improve our service to students by acting on the concerns and suggestions they have voiced at retreats held on each campus and by implementing policies that make these services more accessible, easier to navigate, and more responsive.

This web site is both a vehicle for informing you of our progress and an instrument through which we seek your feedback as we work to achieve our goals.

-- President Richard L. McCormick

As a member of the Rutgers community, you are encouraged to follow the progress of campus-wide and departmental improvement initiatives, and to consider ways in which we can all contribute to achievement of this important goal.

### **Retreat I - December 8, 2003**

#### [Overview](#)

[This document](#) (PDF) summarizes student concerns and suggested improvements discussed at the President's Student Services Retreat I. Overview information is organized by themes for ease of review.

#### [Comments](#)

Allows students - and all members of the University community - to [offer suggestions or provide additions](#) to the list of ideas discussed at the President's Student Services Retreat I.

### **Retreat II - March 2, 2004**

#### [Service Improvement Projects](#)

Based on the groundwork of Retreat I, various service improvement projects have been launched. Learn more about them, the people leading the initiatives, and the impact these measures will have on service to the University community.

### **Retreat III - March 7, 2005**

## A Conversation on the Rutgers Student Experience

Continuing the conversation begun last year, this program highlighted progress on improvement initiatives related to [administrative student services](#), [housing](#), [dining](#), [academics](#), [town and gown issues](#)[06/06/2007f="pdf/Parking\\_and\\_Trans.pdf">](#)parking and transportation, [Rutgers police](#), and [campus centers](#), as well as additional issues for future improvement initiatives.

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